If you have forgotten your Federal Student Aid (FSA) ID, follow the steps below to either retrieve your username or create a new password.

How do you reset your FSA ID?

Step 1. Go to fsaid.ed.gov and select "Edit my FSA ID" or go to the FAFSA log in screen at fafsa.gov

Step 2. Select either "Forgot My Username" or "Forgot My Password"

Step 3. You will now have 2 options:

    a. Enter the verified email address that is linked to your FSA ID

    b. Choose to answer your challenge questions

Email Option

1. Enter your email address, click on the "Email Secure Code" and keep the FSA ID screen open!
2. Access your email on a new device or in a new browser window. Look for an email from FSA ID Information, which will have your 6 digit secure code listed.
3. Go back to the FSA ID screen and enter the code.
   a. Forgot Username; the screen will show your current username.
   b. Forgot password; you will be given the opportunity to create a new password.

Challenge Question Option

1. Enter your social security number, last name, and date of birth.
2. The next screen will provide your case sensitive challenge questions to answer.
3. Once challenge questions are answered correctly:
   a. Forgot username; the screen will show your current username.
   b. Forgot password; you will be given the opportunity to create a new password.
   Please note: You will have to wait 30 minutes to use the new password.

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